

WHO AM I?

Jennifer Hoffman Marketing Director DeepCrawl

Manage a team of amazing marketers who keep DeepCrawl fun!













VARIABLE:

An element, feature or factor liable to vary or change.





THE SEO VARIABLE



- The black box algorithm
- Constant changes
- Algorithm updates
- Ranking fluxuations
- Competitors



CONTROLLABLE

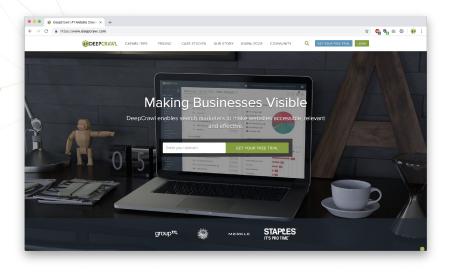
CONTROLLABLE:

Capable of being directed or influenced.





THE SEO CONTROLLABLE

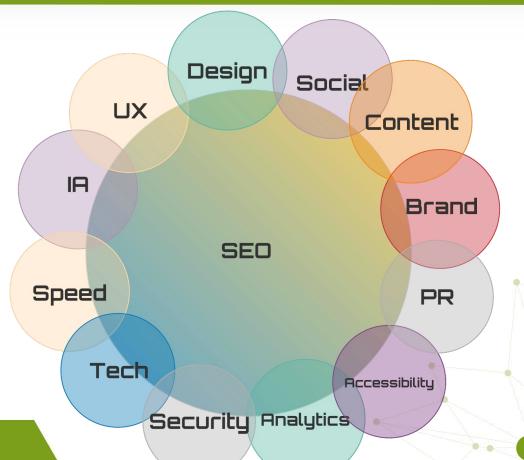


- Site Structure & Architecture
- Linking Structure
- Mobile Configuration
- Site Speed & Page Load Times
- Internationalization
- Content



WEBSITE PERFORMANCE

SEO has changed, it's now about web performance!









SAY WHAT?







FRIENDS ARE GOOD!



CUSTOMER JOURNEY

ALL ROADS LEAD TO YOUR WEBSITE!

Make sure your site is optimized for the customer, regardless of the delivery channel!





ALL MARKETING





GOOGLE'S BEEN SAYING FOR YEARS

'These (Google) algorithms analyze hundreds of different factors to try to surface the best information the web can offer, from the freshness of the content, to the number of times your search terms appear and whether the page has a good user experience.

Google Search Blog





CHASING CUSTOMERS



BUSINESS METRICS

Website Performance + Customer Experience = Impact on:

- **1** Conversion Rate
- 2 Average Order Value
- **3** Customer Acquisition Cost
- 4 Return on Investment





MADE_®COM







TO THE RESCUE

statement.digital

This is Sam Hurley,

founder of Statement

Digital, fixer of

Made.com!





The Challenge:
Diluted Authority



The Solution:
Improved Internal Linking



The Challenge: Security Issues



The Solution:

HTTPS Site Migration



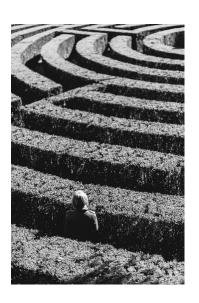
The Challenge:
International Issues



The Solution:
Hreflang Implementation



The Challenge: Inefficient Navigation



The Solution: Revamped Navigation

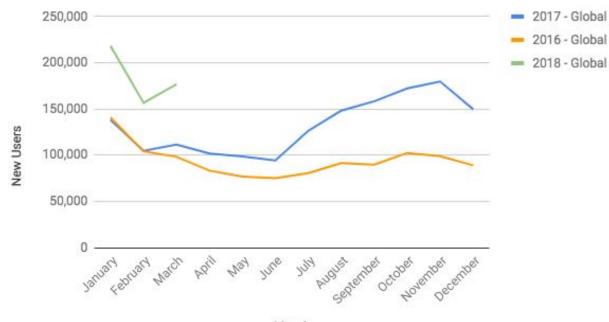


THE RESULTS

42%

YoY
Increase in
new users
site wide

Global New Users YoY



Month





THE RESULTS

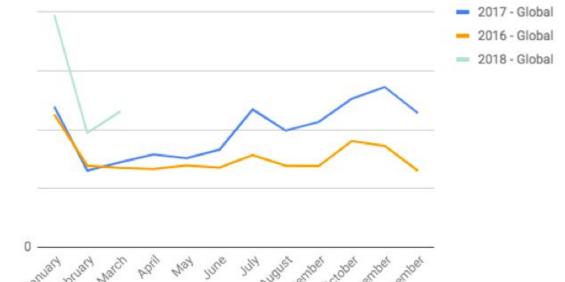
60%

MoM Increase in revenue

31%

YoY Increase in revenue

Global Revenue YoY



Month





PUTTING IT INTO PRACTICE:

A 5 STEP GUIDE



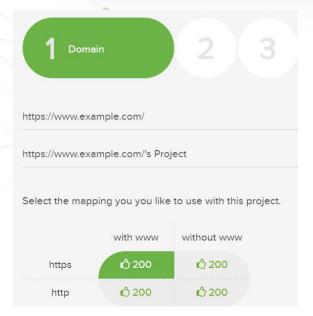
STEP 1: PULL BENCHMARK METRICS

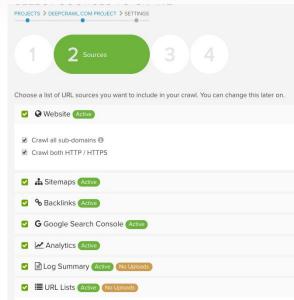
Across Your Whole Site & Individual Digital Channels:

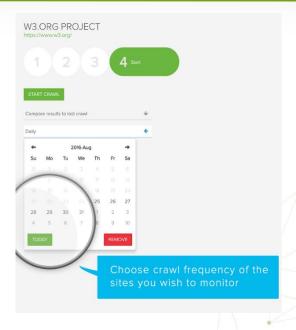
- Traffic
- Conversion Rate
- Revenue
- Customer Acquisition Cost
- Return on Investment



STEP 2: RUN A CRAWL







Set up Your Initial Crawl

Add in Your Data
Sources

Set Your Crawl
Schedule &
Frequency 27





STEP 3: CREATE YOUR STRATEGY

- Identify Issues
- Prioritize Opportunities
- Build Your Plan





STEP 4: SET UP

- Set Up Your Reporting
- Set Up Your Automation
- Align Your Reporting Schedule





STEP 5: GET TO WORK







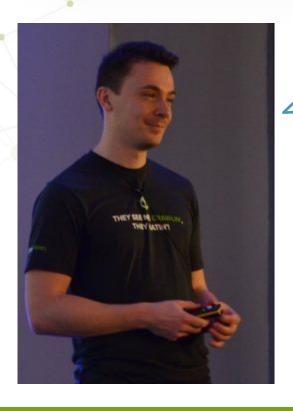
TASK AUTOMATION

34% Stated they spent
21+ hours per month
on tasks that could be
automated.





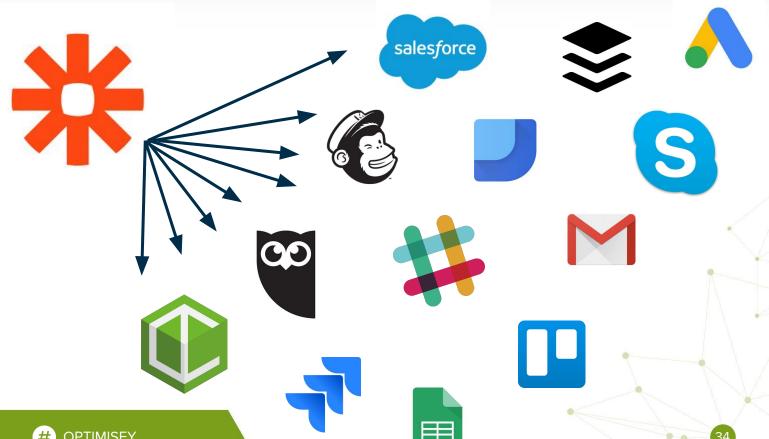
ZAPIER



ZAP ALL THE THINGS!

Zapier allows you to automate workflows with triggers & actions.

ZAPIER



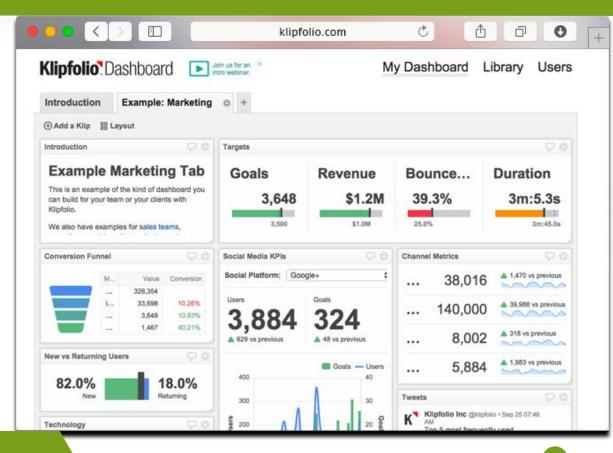




VISUALIZE IT: THE POWER OF DASHBOARDS @_JHoff **OPTIMISEY**

DASHBOARDS

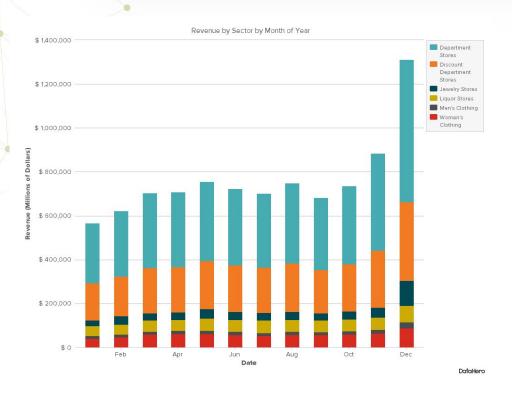
- Data Studio
- Klipfolio
- Tableau
- Google Sheets







BENEFITS



- Keeps things top level
- Quick snapshots of performance
- Combines multiple data sources
- Visual impact







SPEAK THEIR LANGUAGE







SHOW THE REVENUE







GAIN MORE BUDGET & RESOURCE







RECAP

- Think website performance not just organic search
- Make friends with your marketing team members
- Be efficient & automate things
- Visualize the correlation between web performance & revenue impact



CONTROL THE CONTROLLABLES!







RESOURCES

Made.com Case Study:

https://www.deepcrawl.com/clients/made-com/

SEO Reporting Automation:

https://www.deepcrawl.com/blog/best-practice/automating-seo-reporting/

Data Studio Templates:

https://www.stateofdigital.com/5-marketing-dashboard-templates/

Statement Digital:

https://statement.digital/



